

**“Children and young people need to be empowered to keep themselves safe – this isn’t just about a top-down approach. Children will be children – pushing boundaries and taking risks. At a public swimming pool we have gates, put up signs, have lifeguards and shallow ends, but we also teach children how to swim.”**

**- Tanya Byron**



# **Student E-Safety**

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# What is E-safety?

- e-Safety – the safe and responsible use of technology – is sometimes presented as primarily a child protection issue.
- While children, young people and vulnerable adults do need support to keep themselves safe online the risks associated with the use of technology are not confined to them.
- e-Safety issues may also affect adults and families – for example, the mismanagement of personal data, and risks of financial scams, identity theft and cyberbullying.

# Why is it a concern and what are the risks?

- In the early 90s we witnessed the explosion of the internet, which changed the world as we knew it. Today, information is freely accessible, social media and other communication technologies such as Facebook, Twitter and Skype connect the world, Apps and cloud computing are now part of our everyday lives. Everyone is affected.

Did you know?

- Most kids are first exposed to porn at less than 11 years of age?
- An unsolicited image is the beginning of a long battle with porn addiction?
- 1 in 5 children ages 10-17 have been approached for sex online?
- 57% of kids have accidentally accessed inappropriate material online?
- 75% of these young people do not tell their parents about these incidents?
- The porn industry is now the 7th largest industry
- Unprotected Internet access can lead to identity theft, cyberbullying, and social network dangers?

**Statistics from <https://www.netnanny.com/>**

# What steps are the school ICT Team taking to secure students?



- Implement the relevant policies such as E-Safety, Acceptable Use, Data Breach
- Relevant professional partnerships with specialist organisations (Breathe Technology being an example as an Education services provider with a Security specialist skillset and Securus)
- Implement best of breed security technologies with manufacturer support and updates
- Provide information to Staff, Students and Parents

# Which types of security systems do we implement?

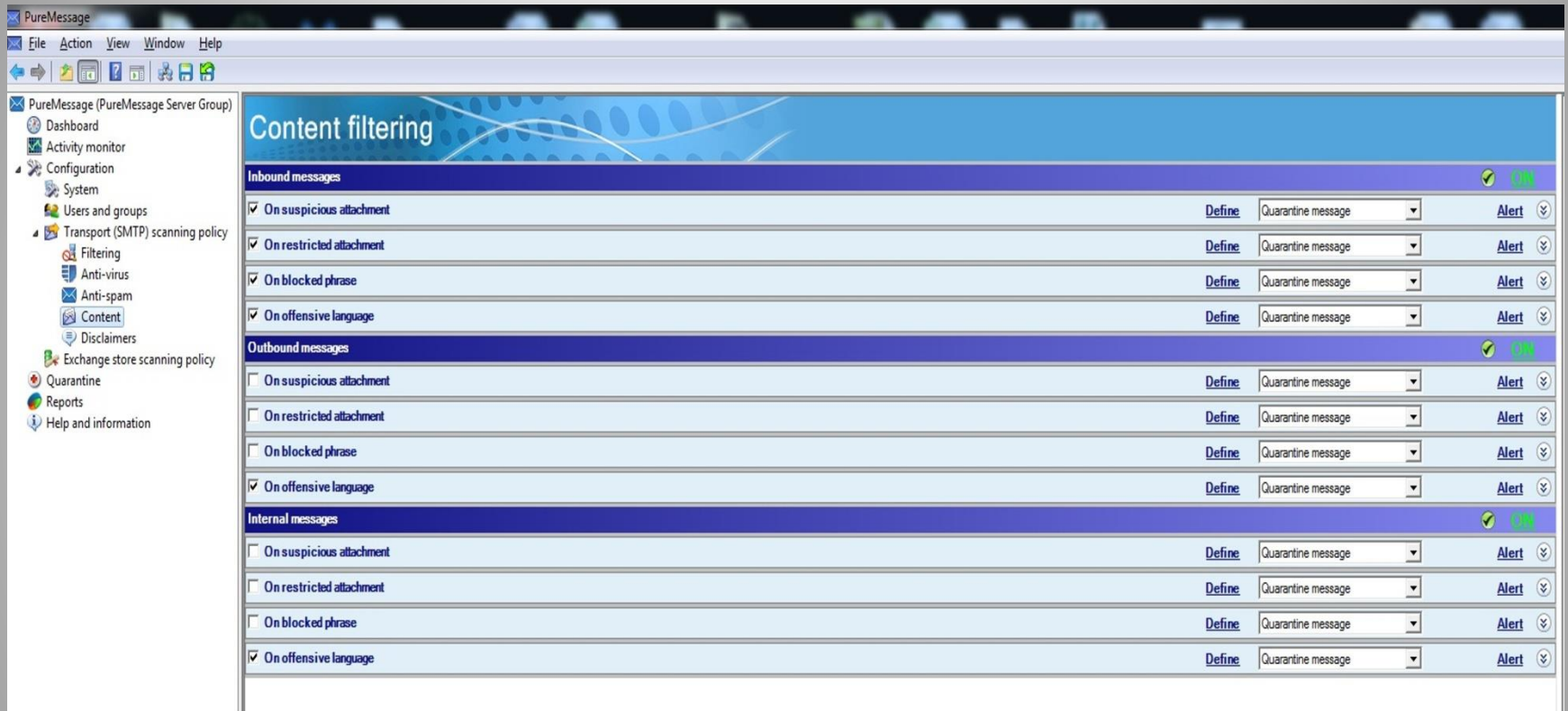
- ✓ Firewalling
- ✓ Email Security & Anti Spam
- ✓ Secure WIFI
- ✓ Internet Content and Application Filtering
- ✓ Windows Updates and patches
- ✓ Secure Remote access (SSL VPN)
- ✓ Anti Virus
- ✓ Student Safeguarding Systems (Securus Software)





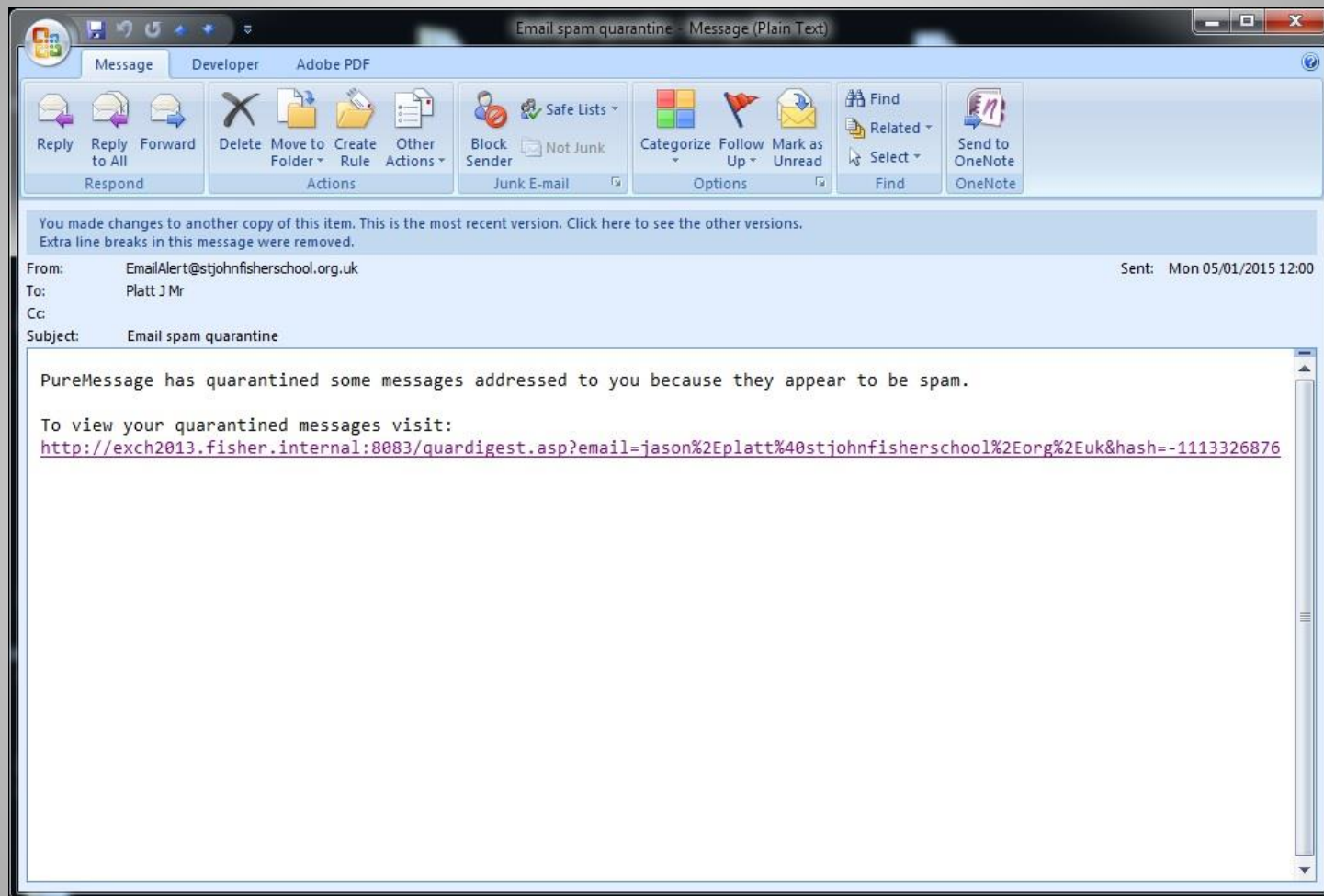
# Which systems are in place and what do they do??

## Email Filtering:



- Email Anti Virus
- Email Anti Spam

# An example of an quarantined email



# Internet Web and Application Filter

- WebTitan provides granular web and application monitoring and filtering.
- Every webpage or online application is filtered and then either allowed or blocked based on the content and rules set by the school.
- Logs and report are also generated and reviewed.

System Setup | Users & Groups | Policies | **Filtering** | Updates | Settings | Management | Reporting | Logs | Support

Domains | URL Keywords | Content | Anti-Virus | Extensions | Redirection

Logged In: jrp | Dashboard | Logout  
Version: 4.05 (Build 148)  
License: WTP-2-0750-448889

### Microsoft Updates

Enable Microsoft updates: **ON** [Disable](#)

### Whitelisted Domains

Page: 1 | Entries per page: 5 | Filter Domains:

Showing 1 - 5 of 38 items

<input type="checkbox"/> Domain	Flags	Comment	Options
<input type="checkbox"/> .7puzzleblog.com	Bypass Filters	MVR Request	<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .adobe.com	Bypass Authentication, Bypass Filters		<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .aol.com	Bypass Authentication, Bypass Filters		<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .apple.com	Bypass Authentication	iTunes	<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .army.mod.uk	Bypass Filters	Request from JST	<a href="#">Edit</a> <a href="#">Delete</a>

[Delete](#) [Edit...](#) [Add...](#) [Import](#)

### Blacklisted Domains

Page: 1 | Entries per page: 5 | Filter Domains:

Showing 1 - 5 of 291 items


<input type="checkbox"/> Domain	Comment	Options
<input type="checkbox"/> .allexpress.com		<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .boredbutton.com	Request by COL	<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .cyberghostvpn.com		<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .cyberspace.ml	proxy	<a href="#">Edit</a> <a href="#">Delete</a>
<input type="checkbox"/> .ea.com		<a href="#">Edit</a> <a href="#">Delete</a>

[Delete](#) [Add...](#) [Import](#)





# Example of reporting



Logged In: **jrp** | Dashboard | Logout  
Version: 4.05 (Build 148)  
License: WTP-2-0750-448889

System Setup | Users & Groups | Policies | Filtering | Updates | Settings | Management | **Reporting** | Logs | Support

History | **Reports** | Scheduled Reports | Graphs | Settings

**Generate Reports**

1 SET REPORT TIMEFRAME

January 06 2015

**Today** | Yesterday | This Week | Last Week | This Month | Last Month | Custom

2 CHOOSE REPORT TYPE



Requests by Users ▾



3 CHOOSE REPORT FILTER

No Filter ▲

No Filter

Create Filter

Filter Name	Filter Description	Last Modified	Options
Childline Report	(Time Range between "07:30" AND "18:00") AND (URL LIKE "www.childline.org.uk" OR "http://www.childline.org.uk")	2014-08-08 12:50:30	 

Page: 1   Entries per page: 10 ▾

Showing 1 - 1 of 1

4 GENERATE REPORT

Run Reports

# Anti Virus

- Gateway Anti Virus (SonicWall)
- Server Anti Virus (Avira)
- Centrally Managed Desktop Anti Virus (Sophos)
- Layered approach by different vendors at different segments of the network

**Sophos Enterprise Console**

File Edit View Actions Groups Policies Events Subscriptions Tools Help

Discover computers Create groups View/Edit policy Protect Update managers Dashboard Reports Sophos NAC Sophos Mobile Control

### Computers

Managed	323
Unmanaged	56
Connected	213
All	379

**Updates** ✔

Last updated on 06 January 2015 05:25

### Computers with alerts

Viruses/spyware 0 0% ✔

Suspicious behavior/files 0 0% ✔

Adware and PUJA 4 1% ✔

**Updates** ✔ Computers over event threshold ⚠

Device control 0 Application control 150

Data control 0 Firewall 0

### Policies

Computers that differ from policy 6 2% ✔

**Protection**

Out-of-date computers 23 7% ✔

**Errors**

Computers with errors 119 37% ✔

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**Groups**

- Unassigned
- Cashless
- vdi
- Workstations
- Desktops
- Hall
- Laptops
- Lecterns
- Trolley Laptops

**Policies**

- Updating
  - Default
- Anti-virus and HIPS
  - Default
  - Cashless
- Firewall
  - Default
- NAC
  - Default
- Managed
  - Unmanaged
- Application control
  - Default
  - Sites
- Data control
  - Default
- Device control
  - Default
- Tamper protection
  - Default
- Patch
  - Default
- Web control
  - test

**View:** Managed computers

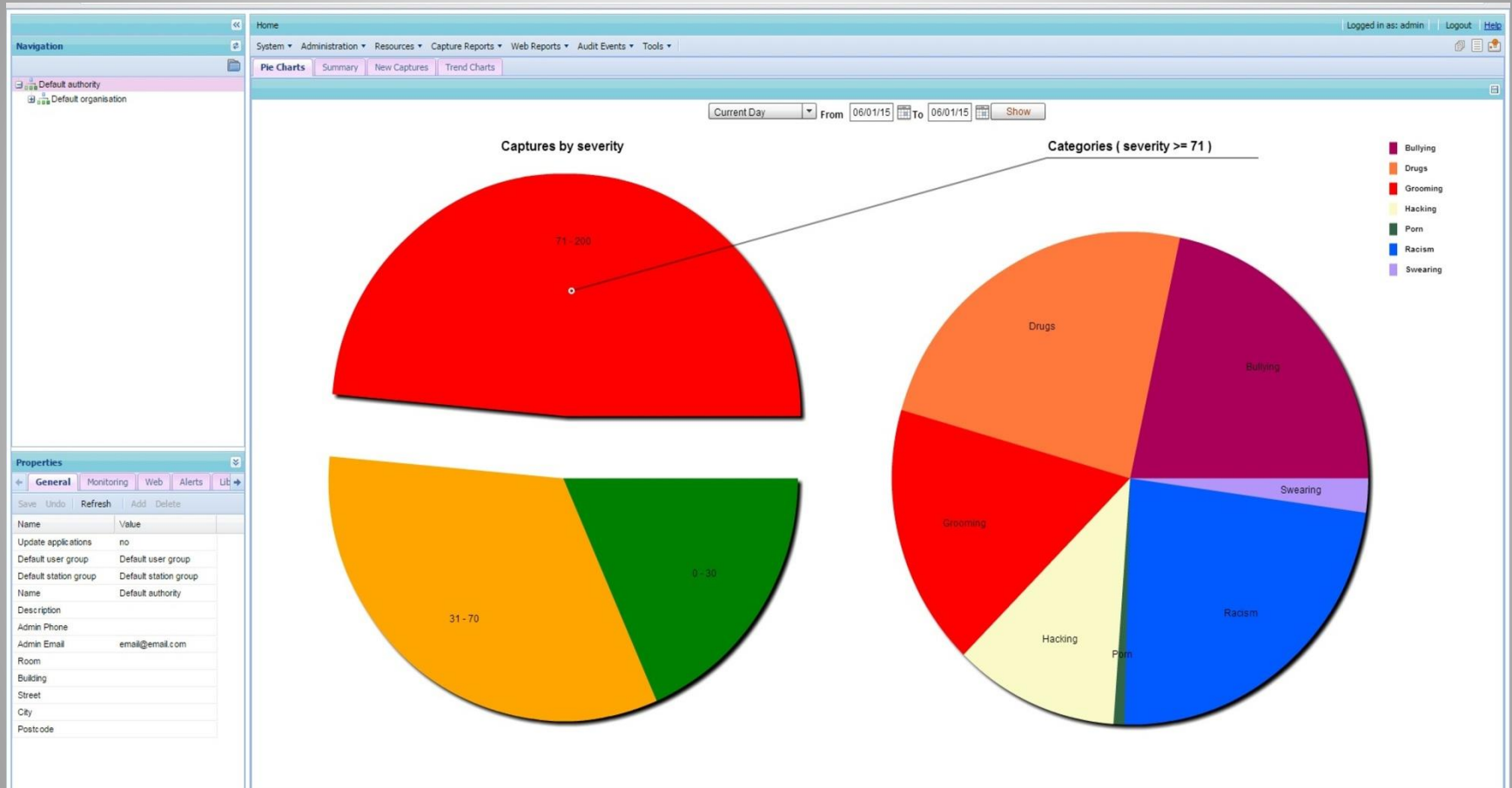
Status: Computer Details | Update Details | Alert and Error Details | Anti-virus Details | Firewall Details | NAC Details | Application Control | Data Control | Device Control | Tamper Protection | Patch Details | Web Control

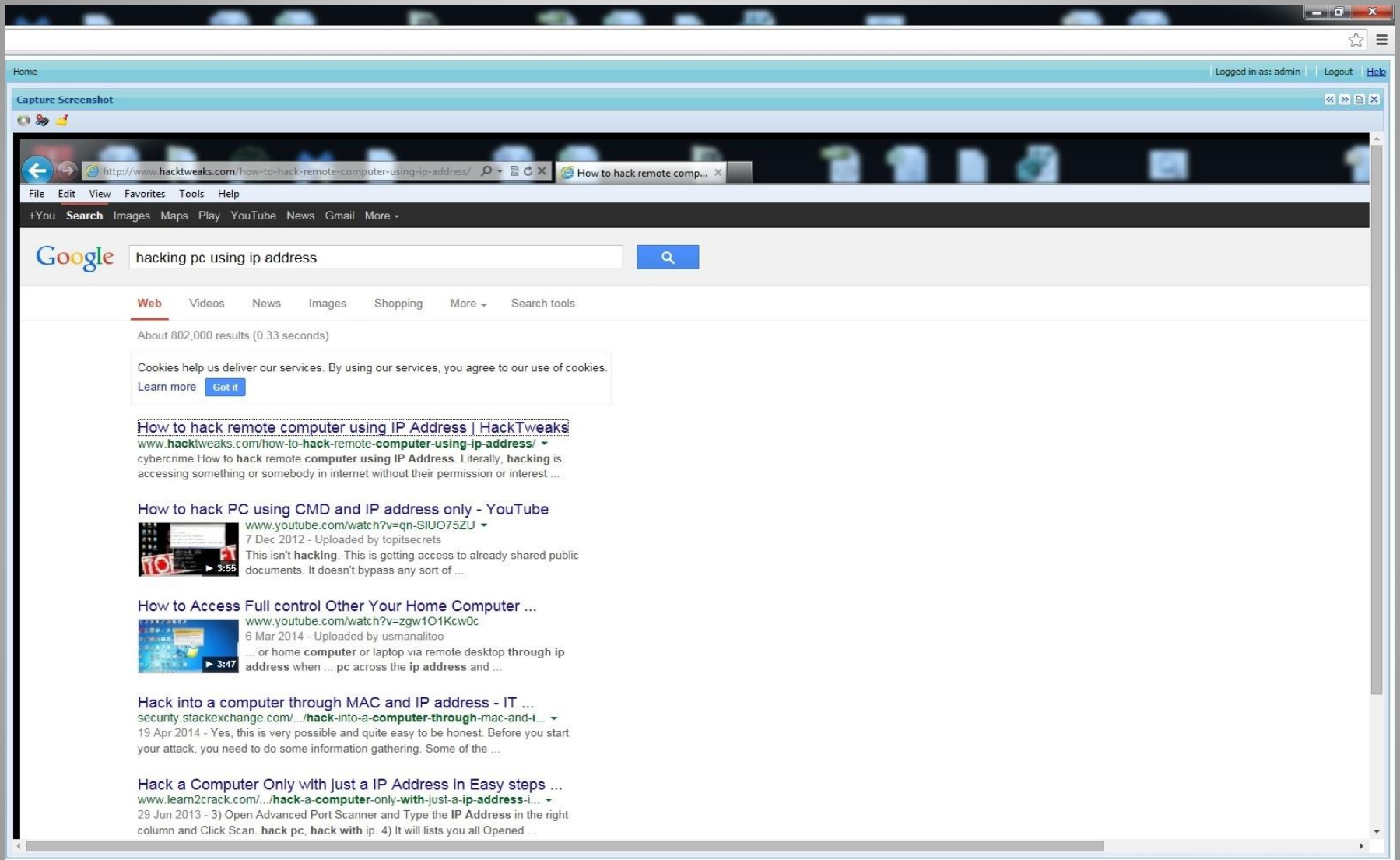
Computer name	Policy compliance	Up-to date	Alerts and errors	On-access	Firewall enabled	NAC compliance	Application control on-access	Data control scanning	Device control scanning	Tamper
Acer_002	Same as policy	Not since 24/11/2014 12:28:22		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
Acer_003	Yes	Yes		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
Acer_004	Yes	Yes	Error	Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
ADELAIDE	Awaiting policy transfer	Unknown		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
ADMIN1										
ART-01	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-02	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-03	Same as policy	Not since 06/01/2015 06:25:40		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-04	Awaiting policy from console	Not since 06/01/2015 06:25:40		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-05	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-06	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-07	Differs from policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-08	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-09	Awaiting policy transfer	Not since 25/09/2014 16:11:07		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-10	Awaiting policy transfer	Yes	Adware or PUJA detected	Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-11	Same as policy	Yes	Adware or PUJA detected	Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-12	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-13	Same as policy	Not since 19/12/2014 13:17:43		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-14	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-15	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
ART-16	Same as policy	Yes		Active	Active	Active	Inactive	Inactive	Inactive	Active
AVI		Yes		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Inactive
BREATHEREMOTEC	Awaiting policy transfer	Not since 14/11/2014 06:39:01		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Inactive
CASHLESS	Same as policy	Not since 20/12/2014 19:19:04		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Inactive
CASHLESS-PC	Same as policy	Not since 10/12/2014 20:18:51		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Inactive
COL-LRC	Yes	Yes		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
CSA-01A	Same as policy	Yes	Error	Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
CSA-02	Same as policy	Yes	Error	Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
CSA-03	Awaiting policy transfer	Not since 10/12/2014 20:18:51		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
D005	Awaiting policy transfer	Yes		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
DRAMA_PREP		Not since 20/06/2014 15:59:38		Active	Inactive	Inactive	Inactive	Inactive	Inactive	Active
DWH-LATOP	Same as policy	Yes								

# Securus Safeguarding

- **Securus provides complete visibility of all events that take place on each computer.**
- **It's about monitoring not blocking. Providing never before achieved visibility...like CCTV for your computer**
- **Looks at more than the web. Every email, every word document, chat message, image upload etc.**
- **As an example, could be a bullying message sent between students or research on suicide.**
- **Reports are sent with actual screen captures to relevant trained staff.**
- **Internet proxies and web filter bypass are also captured**

# Some examples of system information







# What can we as parents do to protect our children?

- The school systems are monitored and have achieved a high standard of protection. However, we are unable to control what happens on mobile phone connection and when students are at home.

## What can you as parents do to protect your children?

- **Be involved in your child's online life.** For many of today's young people there is no line between the online and offline worlds. Young people use the internet to socialise and grow and, just as you guide and support them offline, you should be there for them online too. Talk to them about what they're doing, if they know you understand they are more likely to approach you if they need support.
- **Watch Thinkuknow films to learn more.** The Thinkuknow programme has [films and advice for children](https://www.thinkuknow.co.uk/films-and-advice-for-children/) from five all the way to 16. Your child may have seen these at school, but they can also be a good tool for you to find out more about what young people do online and some of the potential risks. (<https://www.thinkuknow.co.uk/parents/Secondary/>)
- **Keep up-to-date with your child's development online.** Be inquisitive and interested in the new gadgets and sites that your child is using. It's important that as your child learns more, so do you.

- **Set boundaries in the online world just as you would in the real world.** Think about what they might see, what they share, who they talk to and how long they spend online. It is important to continue to discuss boundaries so that they evolve as your child's use of technology does.
- **Know what connects to the internet and how.** Nowadays even the TV connects to the internet. Your child will use all sorts of devices and gadgets; make sure you're aware of which ones can connect to the internet, such as their phone or games console. Also, find out how they are accessing the internet – is it your connection or a neighbour's Wifi? This will affect whether your safety settings are being applied.
- **Consider the use of parental controls on devices that link to the internet, such as the TV, laptops, computers, games consoles and mobile phones.** Parental controls are not just about locking and blocking, they are a tool to help you set appropriate boundaries as your child grows and develops. They are not the answer to your child's online safety, but they are a good start and are not as difficult to install as you might think. Service providers are working hard to make them simple, effective and user friendly.
- **Emphasise that not everyone is who they say they are.** Make sure your child knows never to meet up with someone they only know online. People might not always be who they say they are. Make sure your child understands that they should never meet up with anyone they only know online without taking a trusted adult with them.
- **Know what to do if something goes wrong.** Just as in the offline world, you want to help your child when they need it. Therefore, it is important to know when and how to report any problem.

# What tools and technologies are available to help?

**Many of the below tools are free!**

## **Anti Virus**

- <http://www.avira.com/en/avira-free-antivirus>
- <https://www.avast.com/en-gb/index>

## **Anti Malware**

- <https://www.malwarebytes.org/>

## **Internet content filtering**

- setting on your router at home
- Speak to the ISP regarding your child's mobile phone or tablet
- <https://www.netnanny.com/>
- (easy to use online security suit and manage your child's online life)
- [http://www.fortinet.com/resource\\_center/product\\_downloads.html](http://www.fortinet.com/resource_center/product_downloads.html)
- (Security Suite, Anti-Virus/Anti-Malware, Web Filtering, Application Firewall)

Thank you for your time...