

# **Parent / Carers Partnership Policy**

Date approved: February 2025 Signed by Chairof Governors: Mr Jon Rigby



Date approved: October 2019 Signed by Headteacher: Mrs Kate Pereira



Reviewed: December 2024 Next Review: December 2025



# Contents

Parent / Carers Partnership Policy	3
John Chapter 10	3
Rationale	3
Aim	3
Expectation	3
Guidelines	3
Actions following the reporting of an incident	4

# **Parent / Carers Partnership Policy**

"I have come that they may have life and have it to the full"

John Chapter 10

## Rationale

We believe staff, students and parents are entitled to a safe and protective environment in which to work together. Behaviour that may cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

# Aim

That all members of the school community treat each other with respect and respect the Catholic ethos and values of our school

# Expectation

- That adults set a good example to students at all times in their interaction and behaviour.
- That no members of the school community, including staff, parents or students, are the victims of aggressive, abusive or threatening behaviour from other adults on the school premises.
- Physical attacks and threatening behaviour, abusive or insulting language, verbal or written, to staff, governors, parents and carers, students and other users of the school premises will not be tolerated and will result in withdrawal of permission to be on school premises.
- Any parent who is asked to leave the school premises will have the right to appeal the decision by writing to the Chair of Governors

# Guidelines

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school community:

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

- Shouting, either in person or over the telephone
- Inappropriate posting on social networking sites or online platforms will be deemed as bullying and/or defamatory
- The sharing of confidential information without consent
- Speaking in an aggressive/threatening tone
- Sending aggressive or abusive emails, texts, direct messaging (via social networks) and letters
- Inappropriately persistent contact via telephone, emails, texts, direct messaging and letters
- Threats of physical violence
- Physically intimidating, e.g. invading personal space
- Inappropriate physical contact
- The use of aggressive hand gestures/exaggerated movements e.g. shaking or holding a fist towards another person
- Swearing
- Spitting
- Racist, sexist or discriminatory comments

Unacceptable behaviour may result in the Police being informed.

The school reserves the right to take any necessary actions to ensure that members of the school community are not subjected to abuse.

School premises are private property and parents have been granted permission from the school to be on school premises. However, in case of abuse or threats to staff, students or other parents, school may ban parents from entering the school site.

It is also an offence under section 547 of the Educations Act 1997 for any person (including a parent) to cause a nuisance or disturbance on school premises. The police may be called to assist removing the person concerned.

### Actions following the reporting of an incident

Any adult found to be using inappropriate behaviour towards other adults or children should be dealt with using the following steps:

#### An adult approaches a child

The adult will be spoken to immediately and the issue investigated by a member of the Senior Leadership Team. This will be reported to the Headteacher and recorded and the adult will receive a warning letter.

#### A parent approaches another parent

The parent should report this to a member of staff or a school leader. The offending parent/s will be spoken to as soon as possible after the incident and reminded that we have a zero tolerance of inappropriate behaviour. A letter will be given to the parent/s. This warns a parent that if it recurs they could be banned from the school site under section 547 of the Education Act 1996.

#### A parent approaches a member of staff

This should be reported immediately to a member of the Senior Leadership Team. This will be investigated as soon as possible and the member of staff will be informed of the action taken. The parent/adult will be spoken to and given a warning letter. This warns a parent/adult that if it recurs they could be banned from the school site under section 547 of the Education Act 1996.

#### **Recurring inappropriate behaviour**

If a parent/s continues to use inappropriate behaviour, they will be referred to the Parent/Carers Partnership Policy. This indicates how anti-social behaviour, when not corrected, can lead to interviews with the Headteacher and Governors. This can then lead to a ban from the school site under section 547 of the Education Act 1996.

This policy will be reviewed annually.

#### **Reviewed by the Governors' Resources Committee:**

Next Review Date: December 2025 Staff Member Responsible: DHT